



"Record your outgoing calls with limitless storage, without buying any hardware"



The Call Forward and Record Service

If you need to keep a copy of your calls for business or regulatory purposes, the Callagenix Call Forward and Record Service is the answer for you. With unlimited storage using MARR and the option of listening to calls online or via a download, the Call Forward and Record Service means that you can monitor outgoing calls for training or to meet regulatory requirements.

How does it work?

You simply dial your service number and enter your PIN when requested. You will then be prompted to enter the number you wish to call and the recording starts when the call is answered. When the call finishes the recording stops and the call is automatically saved.

If you have a Callagenix Virtual Switchboard Service, you can add the Call Forward and Record Services as a hidden option. Simply dial your own Switchboard Number and select the option which contains the Call Forward and Record Service.

All call recordings are time and date stamped. Recordings are stored in a Callagenix mailbox electronically, and can either be downloaded or listened to using streaming audio with a normal web browser. If you wish to archive your calls for longer periods and have the ability to easily search for calls you can add on the Callagenix MARR Service.

Typical Uses

The Call Forwarding and Record Service can be used on its own or along with other services. Some examples of it in use are:

- To record out-going calls for training purposes.
- To provide evidence of a business transaction.
- To ensure that a business complies with regulatory procedures.

Try before you buy

Best of all, you can set up your system, amend it and trial it with a test number, all FREE of charge.

Once you are happy with your services you can connect them to the live number(s) of your choice, such as a regional, freephone, local, national, premium or an international number, any of which we can supply.

If you are uncertain then please contact us.

Benefits

- ✓ Record calls to any number - international, landline, mobile.
- ✓ No hardware needed.
- ✓ No recording limit.
- ✓ Calls can be downloaded or listened to online.
- ✓ Can link or connect to switchboard.

Call Forward and Record can be used with:

Numbers Overview
Message Archive and Retrieval

Useful Links



Numbers Overview
Services Overview

Contact Us

+44 (0) 333 247 00 00
sales@callagenix.com
www.callagenix.com
Merlin House, Brunel Road
Theale, Berkshire RG7 4AB